



I wanted to drop you a line to compliment you in the way you handled a very awkward situation between Results Telemarketing and Practical Strategies Network.

To summarize, Practical Strategies Network contracted Results Telemarketing to serve as our appointment setters. We paid for those services and for a revision of our website. Due to unforeseen and unfortunate hardships and circumstances, Practical Strategies Network realized that they could not utilize the services of Results Telemarketing.

What is most impressive is the way in which Results Telemarketing responded to us. You have always emphasized that your company is actually in partnership with mine. Frankly, I get that same rhetoric from numerous vendors. The difference between Results Telemarketing and other vendors is that your company actually "walks the walk." Results Telemarketing actually understands what the word integrity means. You not only met expectations, you exceeded it by far.

Thank you for your understanding and compassion. I know Results Telemarketing is destined for great things. I am confident in that statement because you not only know how to conduct business – but you also know the right way to conduct business.